CCPRO Post-Conference Meeting
Koury Convention Center
October 11, 2019

Meeting began at 11:05 AM

Members present: Andrew Walker, Anne Oxenreider, Bo Harmon, David Onder, Elizabeth Davis, Maureen Green, Meghan Nevil, and Michael Cobb

Anne asked that we go around the room and share what we thought went well and what we could look at changing next year.

- As with NC Air workshops, we can focus more on talking "with" members rather than "at them."
- Liked that we had more IE (Institutional Effectiveness) sessions rather than solely IR (Institutional Research) sessions.
- Liked that we had the 8:00 to 9:00 mixing, light breakfast, and networking time. This also was helpful for people coming to the conference that first morning.
- Like Dr. Scott Ralls as the Keynote, not political but more geared toward the work we do.
- Liked that the System Office Research and Performance Management Team came to present an update.
- Liked the interactive session after lunch. It got people moving and sharing ideas.
- Believed we should change the way the election results are announced. A comment from someone else suggested that we flip the time Regional Reports are done with the Election Results.
- Liked that change from the one-day conference.
- Believed that presenters should receive an individual thank you note.
- Believed that if there are residual funds from this year's conference that those funds can be used for next year's SWAG.

- Believed that the conference went well.
- Didn't hear any major complaints.
- Some people felt that we were in the "back 40," but the smaller size rooms are back here.
- One person found it difficult to travel all the way back here.

- Like the deeper dive PD in the pre-conference workshops.
- Felt the location was fine.
- Like the fact it was close to the 40, made it easy to get here and leave.
- Would like to see System Office IT at the conference.

- Would like to have IT in an interactive question groups-session like after lunch on the first day, and be present all day like the Bill Schneider's team — listening to our questions, concerns and sitting in on a couple of breakout sessions.
- IT groups: Arthur (Data Coordinators) and Jim Parker (the technical side). The technical side group will need to be cognizant that many people do not know the technical jargon. We could interview the presenter(s) with questions to guide the presentation to our needs.
- We could/should invite an IIPS presenter, and start a working relationship with that group.

- This year's conference was much better than last time.
- Liked the pre-conference dinner.
- Like the pre-conference workshops.
- We could create a new comers workshop.
- We could have an onboarding webinar for new members.
- We could have sign-up sheets for dinner groups. Some members of the executive council thought that some individuals might have wanted to join a group for dinner but may not have known that people were going out. An executive member or two could take a group.
- We need to be more accommodating of people limitations, where the conference or sessions are held: visual and hearing limitations, mobility limitations.

- At the NC AIR, there was a moderator who introduced the session speaker. They could also serve as timekeeper. It would be a way for members who did not feel comfortable presenting to be involved.

- Felt that the conference was very organized.
- Lunch was good.
- Liked that we met in the same area/building as the hotel.
- In the larger room, we could have used a microphone. We could have also moved the screen to the middle as it was far away and the main stage seating area was not used. [The contact person at the Koury Convention Center is Tamara Ward. If we chose to use this venue again, we can communicate those needs.]
- As a presenter, it would have been helpful to know what level the audience was: new to IE/IR, seasoned in the position, etc.

General Discussion
- Possible future speakers: the Informer Training people/staff, Intrinsik (like Tim Nicholson and Beard McCauley).

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- We could create roundtable discussions, by comparison colleges, as grouped by the NCCCS Data Dashboard
- We could alternate the area of the state where the conference is held: central — east or west part of the state — back to the central part — west or east side of the state — back to the central part of the state, etc.
- The Belk Center is a possibility. It holds 60 people.
- Should we add an extra day? It used to be 2 1/2 days.
- The group generally like the half day on either end of the conference.
- Do we want to be more proactive in our relationship with NC AIR, an organization decidedly more oriented toward four-year institutions? If so, we could invite NC AIR members or speaker to come attend or speak at the CCPRO Conference.